MPQMG51
Escort Mine Visitors

Overview

This standard is about escorting visitors in a mine. It applies to any type of mine, escorting contractors, casual visitors, as well as visitors to tourist mines, to ensure they are kept safe and only entering those parts of the mine appropriate to their visit.

The standard applies to management, supervision, tour guides, and any other person assigned the responsibility of escorting visits, whether temporarily or on a regular basis.

Performance criteria

You must be able to:

P1 establish the purpose and duration of the visit

P2 identify the parts of the mine to be visited and confirm they are in a suitable condition

P3 ensure visitors

P3.1 have been given relevant information for mine entry and the activities to be carried out

P3.2 have been checked for contraband and/or other prohibited articles/substances

P3.3 carry, wear and, if required, fit all correct personal protective equipment relevant to the parts of the mine visited, purpose of the visit and activities to be carried out

P3.4 are aware of hazards, risks and emergency procedures

P3.5 are kept in approved routes and locations

P3.6 have opportunities to ask questions

P4 escort visitors by approved routes

P5 carry out dynamic risk assessments according to organisational procedures

P6 provide information and assistance to visitors

P7 ensure visitors safely exit the mine

Knowledge and understanding

You need to know and understand:

K1 the organisational procedures for **visitors**

K2 mining legislation and Regulations as they apply to mine **visitors**

K3 individual and group behaviour

- K3.1 the factors that can affect behaviour
- K3.2 the potential effects of the mine environment on those unfamiliar with mines
- K3.3 the possible effects of disruptive behaviour

K4 how to communicate with **visitors**

K5 how to identify and address visitors with **special needs**

K6 the importance of adhering to organisational procedures, group cohesion, specific routes, locations, activities and timescales

K7 the mining related health, safety and environmental hazards and risks that could affect **visitors**

K8 dynamic risk assessment

K9 how to respond to emergency situations

K10 articles and substances prohibited in the mine

K11 person protective equipment required by different types of **visitors** to the mine

K12 the information to be given to **visitors**

K13 the limits of own responsibilities

Additional information

Scope/range related to knowledge and understanding

1 **special needs** that apply to; visitors with physical impairment, visitors for whom English is not a first language, visitors who are young or old, visitors unfamiliar with the mining environment

2 **visitors**; individual visitors, small groups, larger groups, contractors

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